

My floor was flooded. **Now what?**

CALL YOUR INSURANCE AGENT FIRST

If your insurance covers the damage, your agent will tell you when an adjuster will contact you. List damage and take photos or videotape as you clean. You'll need complete records for insurance claims, applications for disaster assistance and income tax deductions.

VINYL & TILE

Vinyl and tile flooring may need to be removed to allow drying of wood subflooring.

WOOD

Most wood floors will need to be replaced. If salvageable, wooden floors should be dried gradually. Sudden drying could cause cracking or splitting. Some restoration companies can accelerate drying time by forcing air through the fluted underside of hardwood floorboards. Remove a hardwood floor board every few feet to reduce buckling caused by swelling. Clean and dry wood before attempting repairs.

CARPETING

Carpet should be removed as quickly as possible. If flooded by muddy water, discard carpet, mop up excess water and use fans to dry out subfloor.

Padding is impossible to clean so should be replaced. If the carpet can't be removed, dry it as quickly as possible using a wet/dry vacuum and dehumidifier. Use a fan to circulate air above the carpet, and if possible, lift the carpet and ventilate with fans underneath.

We don't do cleaning, but we're ready to help if you need your floor covering removed or replaced.